



Illinois

Workers' Compensation Preferred Provider Program (WC PPP)



Fast facts

- › HB 1698 signed into law June 28, 2011 and rules published March 15, 2013
- › HB 1698 allows employers to utilize a WC PPP
- › Genex certified as a WC PPP on September 18, 2013
- › WC PPP is a voluntary program
- › Access to statewide WC provider network along with Genex Specialty Networks
- › Access to initial care in three days and specialty care within 20 days

As a result of the 2011 Illinois Workers' Compensation reform act, Illinois employers now have the ability to direct their injured workers into a Workers' Compensation Preferred Provider Program (WC PPP) for their medical treatment. On March 2013, the Illinois Workers' Compensation Commission (IWCC) introduced the required approval process to become a WC PPP under the reformed law. Approval of a WC PPP goes through the Department of Insurance (DOI), but administration of the WC PPP requirements is handled through the IWCC. Genex Services was approved as a WC PPP on September 18, 2013.

Employee benefits

- › Access to statewide occupationally focused provider network
- › Employee "opt-out" option and change of physician options
- › Access to "out-of-network" medical care under certain conditions
- › Timely medical treatment from both primary and specialty physicians

Employer benefits

- › Direction of care and channeling of injured employees to participating providers
- › An employer is not liable for medical services provided by a non-authorized provider when an employee has been given proper notice about WC PPP
- › Continuity of care using network providers

Payer benefits

- › Access to state-approved network meeting rigorous access standards
- › Specialty networks included
- › Rates below fee schedule
- › 24/7 network coverage
- › Easy access to Genex supporting services, such as utilization review and case management



Plan administrator

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For over 35 years, Genex has helped customers manage disability and lost productivity costs through a full portfolio of consumer-focused managed care services. Our expertise is the result of a unique blend of clinical, informational, and technological knowledge that helps us optimize the outcome of each case — outcomes that are further enhanced by managing work site injuries in an MCO environment.

Legislation

Illinois Workers' Compensation Act, 820 ILCS 305/8.1a, allows for the provision of medical treatment to injured employees by an employer utilizing a preferred provider program, approved by the Illinois Department of Insurance as in compliance with Sections 370k, 370l, 370m, and 370p of Article XX-112 of the Illinois Insurance Code.

Required components

- › Comprehensive occupational and non-occupational network that are qualified to treat common injuries experienced by injured workers
- › Specific access standards and medical appointment standards (initial and specialty) to ensure injured employees receive timely medical care within reasonable times and in distances from home
- › Employee Notice of WC PPP requirements using Illinois DOI-approved forms
- › Channeling/direction of care to WC PPP with employee option to "opt-out" of WC PPP, which must be in writing
- › Policies and parameters for arranging or approving non-emergency medical care outside the WC PPP service area
- › Policies for providing care outside the WC PPP if there is no provider qualified to treat an injured employee's compensable workers' compensation injury
- › Toll-free numbers for employees/employers and payers to secure WC PPP provider listings/directories
- › Compliance with ADA of 1990

Responsibilities

- › Execute Illinois-specific agreement or addendum to existing contract
- › For self-insured clients, Genex files copies of executed agreements with Illinois DOI
- › Carrier clients must file WC Insurer Preferred Provider Program Checklist and Genex WC PPP Administrator policies via Illinois SERFF system
- › Payor: Identify WC PPP claim via WC PPP "flag" in claim feed
- › Educate employees on Illinois WC PPP requirements
- › Provide Injured Worker Employee Notice at time of injury (WC PPP Notice of Preferred Provider Program for WC Medical Care)
- › Distribute WC PPP Advisory Form to all covered employees prior to effective date of WC PPP (optional but recommended) and post at the worksite